

What is being built in my area?

This document explains how to access planning information held by West Berkshire Council

It is recommended that you use Microsoft Internet Explorer version 9 or above, and current versions of Google Chrome, Firefox or Apple Safari as your internet browser.

Our online planning search facility can be found at <https://publicaccess.westberks.gov.uk/online-applications> so please use this address in any 'shortcut' or 'favorite' you may like to set up.

You can also access planning information from the homepage of the West Berkshire Council website at www.westberks.gov.uk Look for the green banner with the words: 'Most Requested Services' then select the link to 'View Planning Applications' under that banner.

Alternatively, you can type a planning reference number into the search box at the top right of the Council website homepage.

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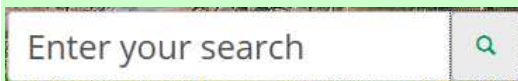
** **Registering for a user account on the 'Public Access' system** will enable you to submit a comment, track progress of a planning application, save a search for the next time you need it, and get notified by email about new planning applications you are interested in, or updates to them.*

Search by entering a planning application number on the homepage of our website:

You may have seen a planning application number on a site notice or letter.

A planning number looks similar to this: 17/00567/COND1

Go to the homepage of the West Berkshire Council website www.westberks.gov.uk and enter the planning application number in the **search box** and then click on the magnifying glass icon



This will take you directly to the **details** of that specific application in our online planning search facility.

Search using the online planning search facility ('Public Access'):

On the homepage of the West Berkshire Council website www.westberks.gov.uk, look under 'Most requested services' and click on '**View Planning Applications**'

You will then see the Planning Search facility where you can do a **Simple** or **Advanced** search for application(s), by using any information you know about the application, the site or area.

Try entering a keyword, reference number, a postcode or single line of an address into the Simple Search. This can produce some useful information for you. Try different searches to find what you need. For further hints about searching, see Appendix A at the end of this document

Search for planning information by parish or ward:

This method is to find **all** applications in your chosen Parish or Ward, for a specific time period:

On the **Planning - Simple Search** screen, select the **Advanced** tab (near centre of screen):

Planning – Applications Search

Search for Planning Applications and Appeals by matching at least one search option in the form below.

Simple **Advanced** Weekly / Monthly Lists Property Map

Applications Appeals

Reference Numbers

Application Reference:

Planning Portal Reference:

Alternative Reference:

Application Details

Description Keyword:

Applicant Name:

Application Type: All

Ward: Falkland, Newbury

Parish: All

Scroll down and use the ‘drop down’ arrows to select:

a **ward name**, for example, Falkland, Newbury

or a **parish name**, for example, Bradfield Parish Council

then scroll down to enter a range of dates for **Date Received** or **Date Validated**:

Dates

Enter a date range (a start date and an end date) for the criteria that you are interested in. The date format is dd/mm/yyyy (e.g. 21/06/2008). Alternatively, click on the calendar button and pick a date.

Date Received: 01/01/2017 to: 23/06/2017

Lastly, click on the **Search** button at the bottom of the screen.

You should now see one or more planning applications presented in a list.

You can see the status of each planning application, whether it is approved, refused, awaiting decision and so on. If you see a message saying “too many results found”, then try searching again and adding in a range of dates which will narrow down your search. If you find no results then widen the date range.

Search for a weekly or monthly list for a parish or ward:

This method is to search for a list of applications that have been 'Validated' or 'Decided' within a specific week or month for a particular Parish or Ward.

'Validated' covers the planning applications that we have received, checked and ensured all the supplied documentation is complete, so the application can proceed on to the determination process.

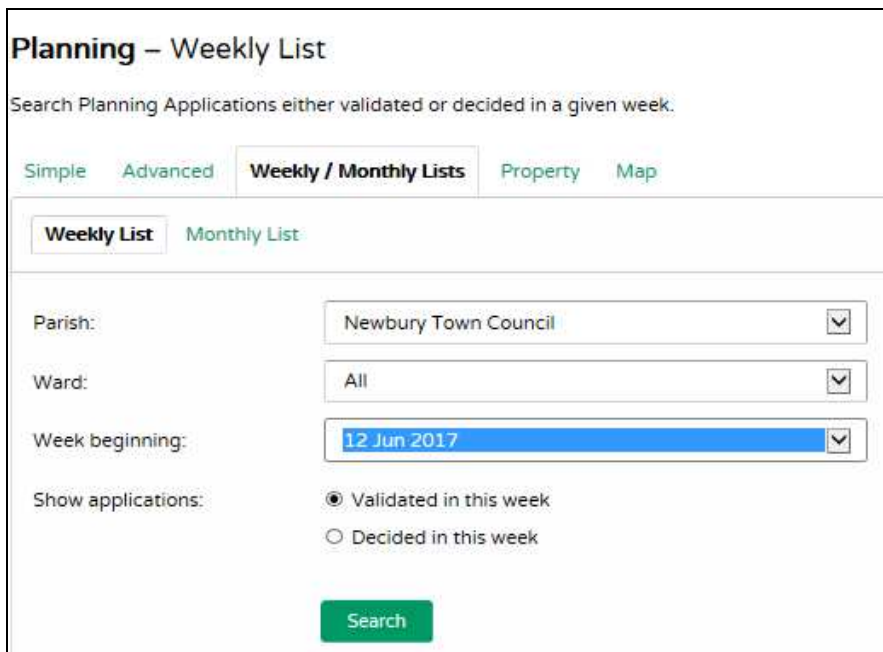
'Decided' covers planning applications where a decision has been made.

On the Planning - Simple Search screen, select the **Weekly / Monthly Lists** tab.

Click on the **'Monthly List'** tab, select your **Parish** or **Ward**, select the **Month** you need, select either **'Validated in this month'** or **'Decided in this month'**.

If you choose 'Validated' you will see applications that have not yet been determined (decided).

Click on the **'Search'** button at the bottom of the screen.



The screenshot shows a web interface titled "Planning – Weekly List". Below the title is a subtitle: "Search Planning Applications either validated or decided in a given week." There are five tabs: "Simple", "Advanced", "Weekly / Monthly Lists" (which is selected), "Property", and "Map". Under the "Weekly / Monthly Lists" tab, there are two sub-tabs: "Weekly List" (selected) and "Monthly List". The form contains the following fields:

- Parish: A dropdown menu with "Newbury Town Council" selected.
- Ward: A dropdown menu with "All" selected.
- Week beginning: A date picker showing "12 Jun 2017".
- Show applications: Two radio buttons. The first is "Validated in this week" and is selected. The second is "Decided in this week".

A green "Search" button is located at the bottom of the form.

Search using an address or other details:

From the Planning - Simple Search screen, select the **'Advanced'** tab.

Scroll down to the last box in the 'Applications Details' section and enter a line of the address in the **'Address'** box, for example 22 Northbrook Street.

Lastly, click on the **'Search'** button at the bottom of the screen.

You should now see one or more planning applications presented in a list.

You can see the status of each planning application, whether it is approved, refused, awaiting decision and so on. If you see a message saying "too many results found", then try searching again and adding in a range of dates which will narrow down your search. If you find no results then widen the date range. For further hints on 'Searching by Address', see Appendix B.

View details, maps and documents relating to a planning application:

If your search has returned only one application you will see the details. If you have a list of planning applications, then **click on bold green title of the application**.

Note that the relevant Ref. No: for any application is in the grey text rather than the green text.

Planning – Results for Application Search

Sort by Direction Results per page

1 2 3 4 5 6 7 8 9 Next ▾

Application for approval of details reserved by condition (6) details of windows of planning permission 17/00598/LBC2

The Malt Shovel Upper Lambourn Hungerford Berkshire RG17 8QN
Ref. No: 17/02306/COND1 | Validated: Fri 11 Aug 2017 | Status: Awaiting decision

Application for approval of details reserved by condition 3 archaeology of approved application 17/00490/FUL - Formation of two ornamental ponds.

Lower Farm Ownham Newbury Berkshire RG20 8PJ
Ref. No: 17/02309/COND1 | Validated: Fri 11 Aug 2017 | Status: Awaiting decision

You will then see the details on the **Planning>>Application Summary** screen:

Planning – Application Summary

17/02306/COND1 | Application for approval of details reserved by condition (6) details of windows of plan
Upper Lambourn Hungerford Berkshire RG17 8QN

[← Back to search results](#)

Details [Comments](#) [Constraints \(10\)](#) [Related Cases \(2\)](#) [Map](#) [Documents](#)

Summary [Further Information](#) [Contacts](#) [Important Dates](#)

Reference	17/02306/COND1
Application Validated	Fri 11 Aug 2017
Address	The Malt Shovel Upper Lambourn Hungerford Berkshire RG17 8QN
Proposal	Application for approval of details reserved by condition (6) details o 17/00598/LBC2
Status	Awaiting decision

There is **1 case** associated with this application.

There is **1 property** associated with this application.

To see information about the planning application, use the 'Details' tab and sub-tabs.

To see the location of the application on a map, use the 'Map' tab.

To see planning documents, click on the 'Documents' tab then click on 'View associated documents'

Click on individual documents to open them.

West Berkshire COUNCIL

4 Documents Found Information

Case Number : 17/02306/COND1

APPLICATION FORM

Name or Detail	Received Date
Application Form	11/08/2017

CORRESPONDENCE

Name or Detail	Received Date
Covering Letter	11/08/2017

PHOTO

Name or Detail	Received Date
Photos	11/08/2017

LATEST PLAN

Name or Detail	Received Date
Plan for door/window	11/08/2017

West Berkshire Council Offices
Market Street
Newbury
West Berkshire
RG14 5LD

Opening hours: Monday to Thursday
8.30am to 5.00pm
Friday 8.30am to 4.30pm

Planning advice: Tel: 01635 519111
Fax: 01635 519479
planapps@westberks.gov.uk

You can make a representation to the local authority supporting or objecting to an application which will be made available online to the public and will include your personal details. It is essential that you read this information about [your personal data](#) before submitting comments. Please also see [representations](#).

Comments submitted will be made available online to the public once they have been processed, not immediately.

Representations may be submitted via this website, by email to [planapps](#) or by letter to the Head of Development and Planning, Council Offices, Market Street, Newbury RG14 5LD. As long as the application is yet to be determined (decided), you may still submit a representation by [email](#). This applies even if the online record shows the 'date for comments' has expired.

In the event of an appeal against a decision on a householder application (suffixed "HOUSE") that proceeds by way of the expedited procedure, any representations will be passed to the Secretary of State and there will be no opportunity to make further representations.


Under normal circumstances the plans and documents associated with new planning applications may be viewed within 5 working days of the validation of the application. If there is something you specifically want to find, press the CTRL and F keys on your keyboard simultaneously. This will give you a search box at the top left of your screen where you can enter a keyword to search with and find the relevant document(s).

If none is displayed, you may wish to try later or alternatively you will be able to view the application and associated documents at the Council Offices, Market Street, Newbury, RG14 5LD from 8:30am to 5:00pm Monday to Thursday and 4:30pm Friday.

In accordance with national guidance and best practice advice, all documents associated with an application will be available to view on this site while the application is under consideration or an appeal is in progress. At other times only certain documents may be displayed, such as the application forms, latest plans, consultation responses, WBC reports and decision notice.

Tablet Users - For best results hold down the document link and select 'Open in New Tab'

You will need the Adobe acrobat viewer in order to be able to view associated documents. This can be downloaded free of charge from the adobe website:



You can see plans, correspondence, representation letters (comments), consultation responses, decision notices and so on.

After determination some documents such as the representations are removed, leaving the main documentation available online.

Some documents may be quite large, so just click once and allow time for it to download.

View 'Property History' using Public Access:

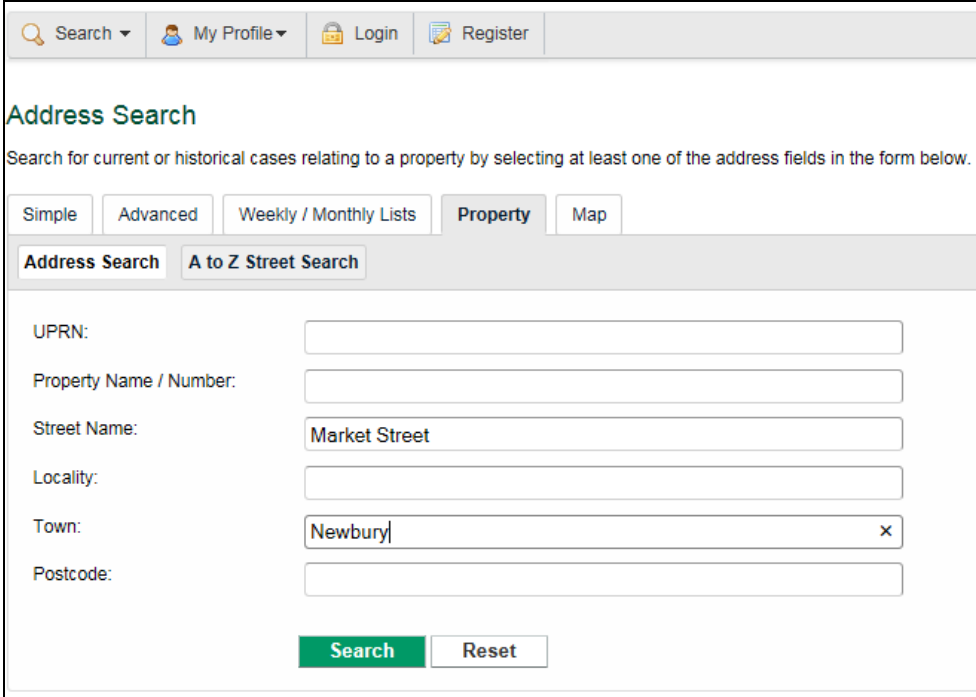
This will show you the history of planning applications and building control applications for a particular property:

On the homepage of the West Berkshire Council website www.westberks.gov.uk, look under 'Most requested services' and click on '**View Planning Applications**'

At the Planning - Simple Search screen, select the 'Property' tab.

Enter a property name, address or postcode.

Click on **Search** button towards bottom of the screen.



The screenshot shows the 'Address Search' interface on the West Berkshire Council website. At the top, there is a navigation bar with links for 'Search', 'My Profile', 'Login', and 'Register'. Below this, the 'Address Search' section is titled, followed by the instruction: 'Search for current or historical cases relating to a property by selecting at least one of the address fields in the form below.' There are five tabs: 'Simple', 'Advanced', 'Weekly / Monthly Lists', 'Property', and 'Map'. The 'Property' tab is selected. Below the tabs, there are two sub-tabs: 'Address Search' and 'A to Z Street Search'. The 'Address Search' sub-tab is active. The form contains several input fields: 'UPRN:', 'Property Name / Number:', 'Street Name:' (with 'Market Street' entered), 'Locality:', 'Town:' (with 'Newbury' entered and a clear 'x' button), and 'Postcode:'. At the bottom of the form, there are two buttons: a green 'Search' button and a white 'Reset' button.

Select a specific property from any resulting list displayed.

Once you have found your desired property, select the '**Property History**' tab:

Search My Profile Login Register

Property History

100081226975 | West Berkshire District Council Council Offices Market Street Newbury Berkshire RG14 5LD

[Back to search results](#)

Address **Property History (29)** Constraints (0) Map

Planning Applications (12)

- [Erection of new front porch.](#)
Ref. No: 03/00405/FUL | Status: Application not required
- [Installation of air conditioning condenser units to serve re-furnished cash desk/office and relocated post room.](#)
Ref. No: 08/01122/FUL | Status: Approved
- [To install photovoltaic system to the roof of the Market Street, Newbury office building.](#)
Ref. No: 08/02095/FUL | Status: Approved
- [Regulation 3 - Installation of 3 x INFINET Broadband transmitter panels and 2 x CERAGON Broadband transmitter dish.](#)
Ref. No: 12/02667/FUL | Status: Approved
- [Placement of air handling units to south east section of the main roof.](#)
Ref. No: 94/45127/FUL | Status: Approved
- [Installation of internally controlled external blinds to windows on the south elevation and to certain windows on the east an](#)
Ref. No: 84/21626/ADD | Status: Approved
- [Erection of louvred housing on plant room roof](#)
Ref. No: 81/16084/ADD | Status: Approved
- [Proposed means of access to civic offices](#)
Ref. No: 80/13958/ADD | Status: Approved

OR

If you have searched for, and found, a planning application and are looking at the 'Planning - Application Summary' screen:

Select the **'Related Cases'** tab

Click on the **address of the property** under the **'Properties'** heading

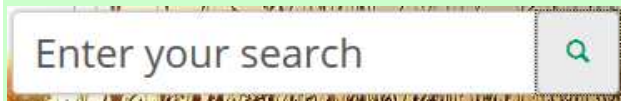
Select the **'Property History'** tab.

You will now see any history of planning applications or building control applications for that property.

Perform a 'Property Search' to see the Planning History for a property:

To carry out a property search that will show you more than just planning and building control information:

Go to the homepage of the West Berkshire Council website www.westberks.gov.uk and enter a **street name** or **postcode** in the **search box** and then click on the magnifying glass icon:

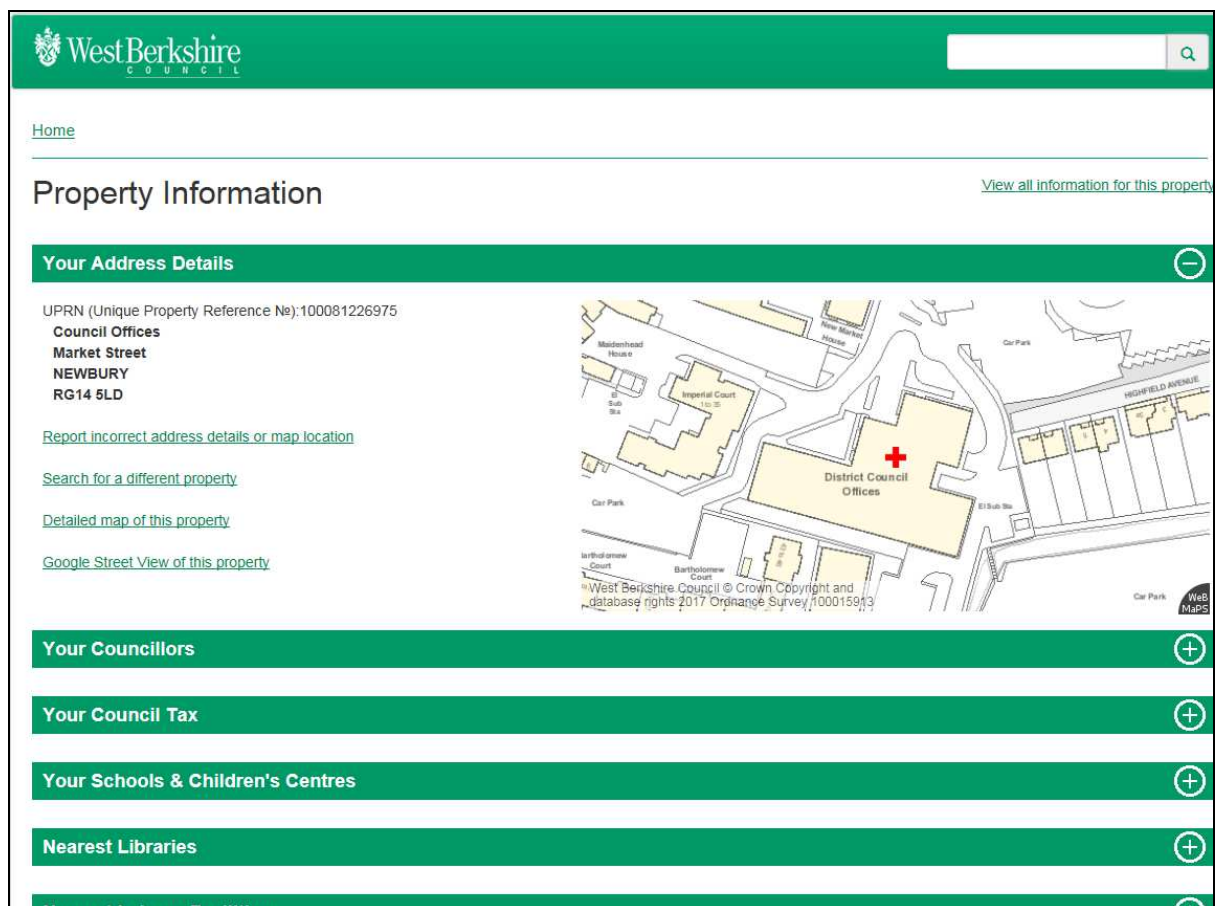


From the list offered, click to select a street or property then click on 'Next' or 'Show Property'.








Scroll down and click on the green banner with the words **'Your Planning History'**

This will open up the section of information for you to browse and you can see a wide variety of information about the selected property.

For example, you could look at the **'Nearest Planning Applications'** to your chosen property

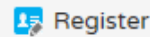


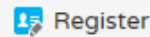
The screenshot shows the West Berkshire Council website interface. At the top, there is a green header with the council logo and a search bar. Below the header, a navigation menu includes a 'Home' link. The main content area is titled 'Property Information' and includes a link to 'View all information for this property'. A green bar with a minus sign indicates that the 'Your Address Details' section is collapsed. The address details listed are: UPRN (Unique Property Reference No): 100081226975, Council Offices, Market Street, NEWBURY, RG14 5LD. Below the address, there are several links: 'Report incorrect address details or map location', 'Search for a different property', 'Detailed map of this property', and 'Google Street View of this property'. To the right of the address details is a map showing the location of the District Council Offices, marked with a red cross. Below the map, there are several more collapsed sections: 'Your Councillors', 'Your Council Tax', 'Your Schools & Children's Centres', 'Nearest Libraries', and 'Nearest Leisure Facilities', each with a plus sign icon.

Nearest Planning Applications	
Nearest Tree Preservation Orders	
Nearest Listed Buildings	
Your Waste Collection	
Nearest Recycling Facilities	
Your Planning Policies	
Your Planning History	
Development Control:	
12/02667/FUL Regulation 3 - Installation of 3 x INFINET Broadband transmitter panels and 2 x CERAGON Broadband transmitter dish. 20/12/2012 - approved	More info
08/02095/FUL To install photovoltaic system to the roof of the Market Street, Newbury office building. 29/12/2008 - approved	More info
08/01122/FUL Installation of air conditioning condenser units to serve re-furnished cash desk/office and relocated post room. 28/07/2008 - approved	More info
03/00405/FUL Erection of new front porch. 13/10/2003 - approved	More info
Data available from June 2000 onwards only. For information on pre-June 2000 applications, please consult the Online Map or alternatively contact Customer Services - 01635 42400 - customerservices@westberks.gov.uk	
Building Control:	
16/00746/OTHEP Market St Ground floor Removal of existing partition wall. Installation of new desks. Create new meeting room and open desk area 21/06/2016 - approved	More info

How to register for a user account on Public Access:

You don't have to register if you only want to view applications.

A rectangular button with a light grey background and a blue icon of a person with a plus sign. The text "Register" is written in a dark grey font to the right of the icon.

On the **Planning - Simple Search** screen, click on the  button, you'll see this in the grey bar a third of the way down the screen.

Complete your details and follow the registration process through to establish a username and password (see Appendix C below for more detailed instructions about this).

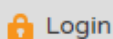
Once registered, you will be able to login and use the advanced facilities:

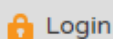
- **Make a comment** online
- **track** applications
- **Save** your searches
- Get **email notifications** about applications

Make a comment online:

If you wish to make a comment online, you will need to **register** (see above).

If you decide you don't want to register, then comments can simply be sent by email to planapps@westberks.gov.uk

A rectangular button with a light grey background and an orange icon of a padlock. The text "Login" is written in a dark grey font to the right of the icon.

Click on the  button and enter your username and password (either the password received at registration or a password you have subsequently changed it to).

Please note that at the current time, you cannot withhold your personal details if you submit comments online.

The alternative is to send comments by email to planapps@westberks.gov.uk


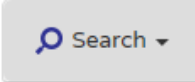
For further guidance, see www.westberks.gov.uk/representations and www.westberks.gov.uk/personaldata where there are instructions how to request your personal details to be withheld.

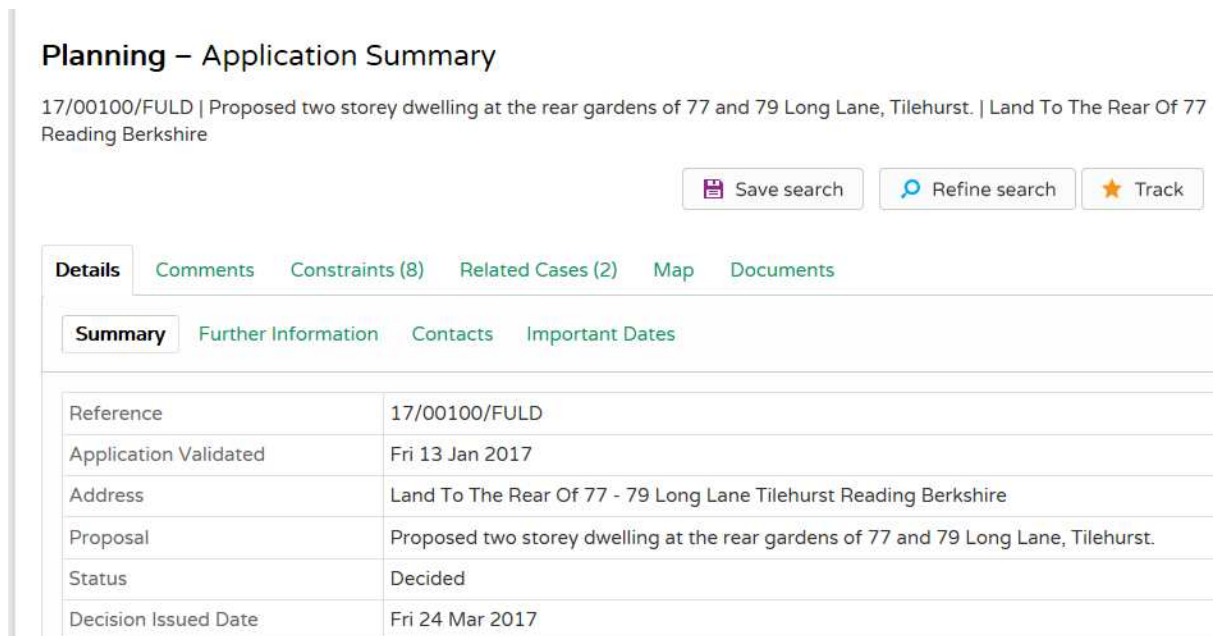
Track progress of a planning application:

To track progress of specific planning applications, you will first need to **register** (see above).

Any application can be tracked and kept available to you on your 'Tracked Applications' screen to keep you up-to-date with its progress, without having to search for it again from scratch.

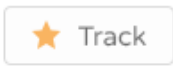
When your tracked applications are updated by the Local Authority, a notification will appear on your 'Notified Applications' screen. You will also receive a notification email.

- i. First, click on  and enter your username and password (either the password received at registration or what you have changed it to)
- ii. Click on  to perform a Simple or Advanced search and find the application you are interested in, for example:



The screenshot shows a web page titled "Planning – Application Summary". The main heading is "17/00100/FULD | Proposed two storey dwelling at the rear gardens of 77 and 79 Long Lane, Tilehurst. | Land To The Rear Of 77 Reading Berkshire". Below the heading are three buttons: "Save search", "Refine search", and "Track". There are two tabs: "Details" (selected) and "Comments". Under "Details", there are sub-tabs: "Summary" (selected), "Further Information", "Contacts", and "Important Dates". A table displays the following information:

Reference	17/00100/FULD
Application Validated	Fri 13 Jan 2017
Address	Land To The Rear Of 77 - 79 Long Lane Tilehurst Reading Berkshire
Proposal	Proposed two storey dwelling at the rear gardens of 77 and 79 Long Lane, Tilehurst.
Status	Decided
Decision Issued Date	Fri 24 Mar 2017


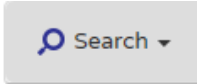
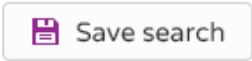
- iii. Click on the  button (towards the right of the screen)
- iv. You will now see the 'My Profile - Tracked Applications' screen and your selected application on the list there
- v. When you login to Public Access at a later date, you will see this application retained on the **Tracked Applications** tab until you 'Stop Tracking'
- vi. To stop tracking an application, click on the red **X** in the **Stop Tracking** column on the Tracked Applications screen.

Save your search for next time:

To use the ‘**Saved Searches**’ facility, you will first need to **register** (see above).

This is useful if you have created a useful search, say for your parish. You may want to save those search criteria to run again next time, without having to set up a search from scratch.

Changes to the status of applications that match your saved search criteria or any new applications matching your saved search criteria will trigger a notification, and an email if requested.

- i. First, click on the  button and login with your username and password
- ii. Click on  to perform an Advanced search and view the results. If the search has produced useful results, you wish to save that search to use again in the future.
- iii. Click on the  button.

- iv. Give the search a meaningful name in the ‘Search Title’ box
- v. Choose whether you would like to be notified via email about new search results as and when applications are submitted to the Council matching your search criteria
- vi. Click **Save** to save the search and you will see a message saying 'Your search has been saved'

Save Search

Saved Search Options

Search Title (editable)




Notify me via email about new search results Yes No

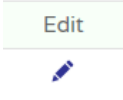
Last Run Date Search not run yet.

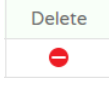
- vii. When you login to Public Access at a later date, click on **My Profile** and select **Saved Searches**. **Click on the 'Run' green triangle** to run the search again and get refreshed results:

My Profile – Saved Searches [Help with this page](#)

Profile Details **Saved Searches** Notified Applications Tracked Applications

Run	Edit	Delete	Search Title ▾	Search Type ▾
			Nothbrook Street - awaiting decision	Application

- viii. To **modify the search**, click on the  button for that search

- ix. To **remove a search** from your list, click on the  button next to that search.

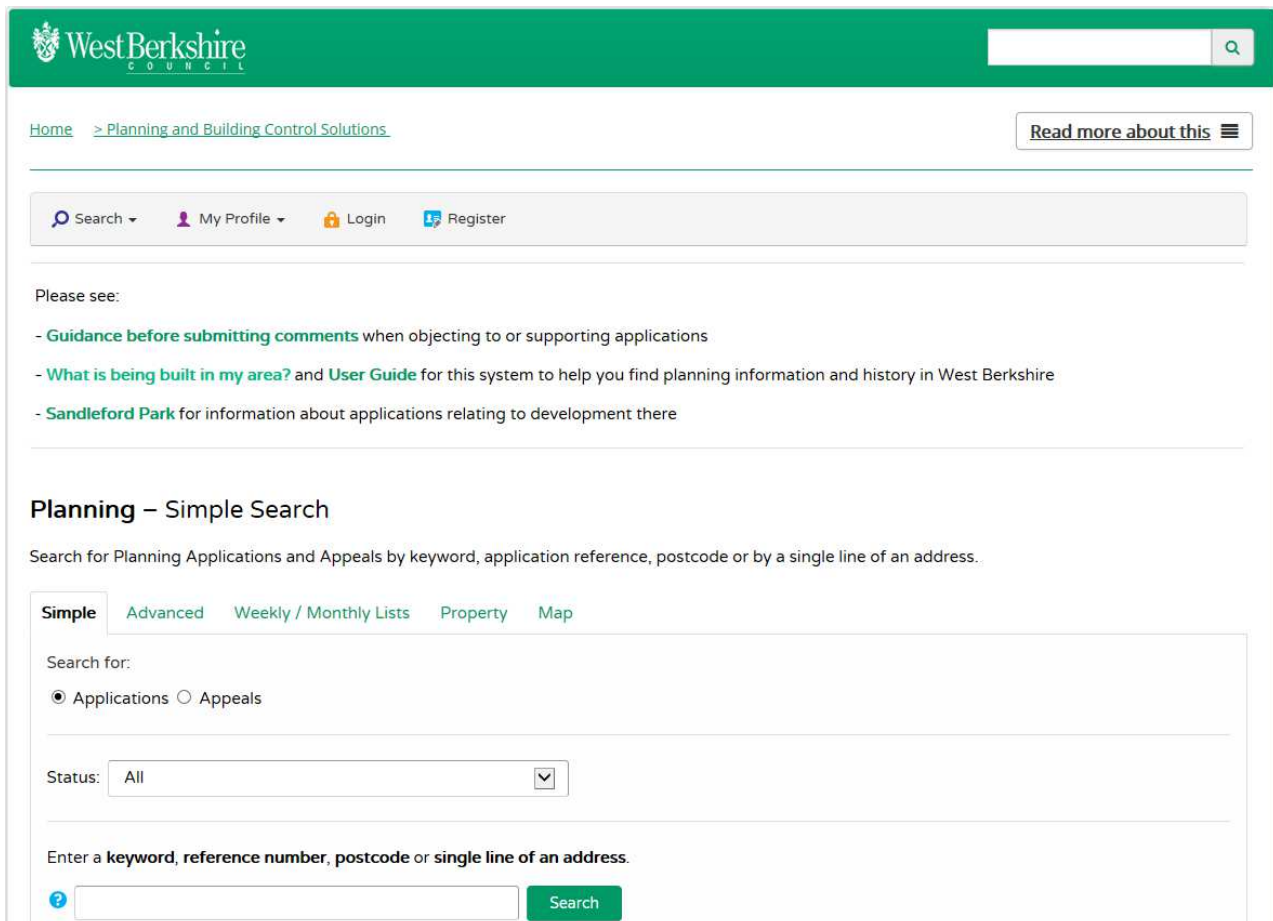
Get notified of updates to progress of planning applications by email:

To receive email updates about progress of planning applications, use the **Tracked Applications** facility for a specific application, or set up a 'Search' and select the 'email notification option' in the **Saved Searches** facility. (See above).

Click on the **Notified Applications** tab to see the applications you have chosen to track or receive emails about.

Further Information about using the online search facility:

Click on '**User Guide**' which can be accessed by clicking on the link in the text on the screen below:



The screenshot shows the West Berkshire Council website's search interface. At the top, there is a green header with the council's logo and a search bar. Below the header, a navigation bar contains links for Home, Planning and Building Control Solutions, and a 'Read more about this' button. A secondary navigation bar includes Search, My Profile, Login, and Register. The main content area starts with 'Please see:' followed by three links: 'Guidance before submitting comments', 'What is being built in my area?' and 'User Guide', and 'Sandleford Park'. Below this is the 'Planning – Simple Search' section, which includes a search prompt, search mode tabs (Simple, Advanced, Weekly / Monthly Lists, Property, Map), search type radio buttons (Applications, Appeals), a status dropdown menu (All), and a search input field with a 'Search' button.

Appendix A: More hints about finding applications

Note that planning applications do not appear on the weekly list, or the website, until they are valid.

If an application has been validated it will be on the website at <http://www.westberks.gov.uk>

'Validated' is a term meaning planning applications that we have received, checked and ensured all the supplied documentation is complete, so the application can proceed on to the determination process.

If you see a recently installed orange site notice then the application will be valid and available to view on the website.

Sometimes there is a delay between submission and validation. 'Date received' will be close to the date the application was submitted while 'Date validated' could be some time later – up to a few weeks – depending on the type of application. Bear this in mind when entering dates in the search fields.

When searching, it may be more helpful to use the **Monthly list** rather than the Weekly list as a monthly search will produce more results especially useful for less built-up areas or rural parishes.

To find older applications:

Try using 'Advanced' search for better results. Search using a variety of information;

- Try various dates or types of decision etc.
- add a street name into the address box and limit the dates to a particular year e.g. 2003
- select a parish and a time period such as 01/01/2003 - 31/12/2003

If you want to keep trying with different criteria – use the **refine search** button



Using dates:

Try using the '**Date Received**' box to narrow the search to a specific timeframe such as a three month period or a year.

If you get an error message saying 'too many results found', try adding in a range of dates to narrow down your search, again use the **refine search** button.


If you find no results then widen the date range.

Appendix B: Searching by address

To search for applications by address, street or town,

On the **Planning - Simple Search** screen, select the **Advanced** tab (near centre of screen)

Enter part of the address in the **address box**:

Address: 

Here are some examples:

Searching by house number and street

You can find planning applications at a particular address: **66 Kiln Road**

Searching by street

You can find planning applications in a whole street: **Kiln Road**

Searching by town or locality

You can find planning applications in a town or locality: **Newbury or West Berkshire**

Search by house name

If you want to find all planning applications at a particular house name or building name: **Rose Cottage**

Wild card searching

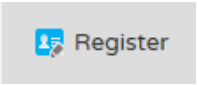
*Wild card searching can be performed using the * character on any of the search criteria. For example to find applications in Rosedale Gardens, Rosedale Close, Rosedale House etc:* **Rosedale ***

For more help when searching by address, click on the question mark in the blue circle next to the Address box, on the Advanced Search screen:



Appendix C: How to register for the online planning search facility

Using the online planning search facility ('Public Access') on our website, at the **Planning - Simple Search** screen:

- i. Click on  (this is on the grey bar a third of the way down the screen)
- ii. Complete your Registration details, click on 'Next'
- iii. Now look in your email account for a confirmation email from publicaccess@westberks.gov.uk in your email inbox. Open this email from and follow the instruction on how to confirm your identity and complete your registration. **THIS IS MOST IMPORTANT:** click on the enclosed link **once only** to confirm your registration and complete the process.
- iv. If you don't find the email in your inbox, please check your 'Spam' or 'Junk' folder
- v. You now have a valid username and password and you will be able to login to Public Access to take advantage of the advanced facilities

If you have difficulty registering, forgotten your password or otherwise unable to logon, follow the instructions below to re-register your email address and confirm a new password.

- i. Click on this link, enter your email address and click on 'Forgotten Password'.
https://publicaccess.westberks.gov.uk/online-applicationssecurity/login?service=http%3A%2F%2Fpublicaccess.westberks.gov.uk%2Fonline-applications%2Fj_acegi_cas_security_check
- ii. On the Change Password screen, enter your email address and a new password twice, then click 'Change password'
- iii. You will see a message on the screen: 'Change Password Confirmation - Thank you. An email confirming your update will be send to you shortly.'
- iv. Now look in your email account for a confirmation email from publicaccess@westberks.gov.uk in your email inbox. Open this email from and follow the instruction on how to confirm your identity and complete your registration. **THIS IS MOST IMPORTANT:** click on the enclosed link **once only** to confirm your registration and complete the process.
- v. If you don't find the email in your inbox, please check your 'Spam' or 'Junk' folder.
- vi. You will now see the 'Password Change Complete' screen and this sentence:
*'Welcome back. Your password change has been confirmed. You can now **login** with your new password'*
- vii. Click on the green 'login' word in the sentence presented and you will see the login screen. Now use your email address and your new password to login.