

Statement of purpose for:

- Willows Edge Care Home
- Walnut Close Care Home
- Notrees Care Home
- Birchwood Care Home
- Phoenix Resource Centre
- Hungerford Resource Centre
- Greenfield House Resource Centre

Reference: *

Version No: 2.3

Issue Date: July 2017

Document Control

Document Ref:		Date Created:	18 th June 2012
Version:	2.3	Date Modified:	26.10.18
Revision due	July 2019		
Author:	Sue Brain	Sign & Date:	26.10.18
Head of Service:	Tandra Forster	Sign & Date:	26.10.18
Equality Impact Assessment: (EIA)	Date undertaken:		
	Issues (if any):		

Change History

Version	Date	Description	Change ID
2.3	Oct 2018	Pg 3 hyperlink updated and para numbering reformatted	MB
2.2	April 2018	New Service Name recorded	
2.1	January 2018	Management changes recorded	
2	July 2017	Full redraft of statement Updated managers details Included Birchwood Care Home Included Resource Centres	
1.4	22 July 2015	Updated Managers details on page 4 Updated Unit Name details on page 4	
1.3	27 May 2014	Updated Managers details on page 4	
1.2	18 th June 2013	Updated managers names on page 4	
1.1	18 th June 2012	Updated names of managers on page 4	
1.0	15 th Dec 2010	Version 1.0	

Related Documents

Reference	Title	Tier



Registered Services

Residential Homes

Walnut Close Care Home
Willows Edge Care Home
Notrees Care Home

Residential with Nursing Home

Birchwood Care Home

Adult Placement Services (independent statement of purpose in existence)

Reablement Service (independent statement of purpose in existence)

Non Registered Services

Resource Centres

Phoenix Resource Centre
Greenfield House Resource Centre
Hungerford Resource Centre

STATEMENT OF PURPOSE

1. Background

West Berkshire Council is a Unitary Authority in the County of Berkshire. The Council's Adult Social Care Service provides support to adults residing in its geographical area who have a range of disabilities or health conditions that impact on their ability to live independently in their community. As part of that provision, West Berkshire Council has a number of Registered and Non Registered Services it delivers that are available to its residents under the title of Responsive Care Providers.

Those services include:

Registered Services

- Adult Placement Service (known as Shared Lives)
- Reablement Service (Known as Home Care)
- Birchwood Care Home (Residential and Nursing)
- Notrees Care Home (Residential)
- Walnut Close Care Home (Residential)
- Willows Edge Care Home (Residential)

Non Registered Services

- Greenfield House Resource Centre
- Hungerford Resource Centre
- Phoenix Resource Centre

These services are defined in more detail within this document.

This statement of purpose applies specifically to West Berkshire Council's Responsive Care Providers; both registered and unregistered services. It is important to note that the Reablement Service is not within Responsive Care Providers; sited instead within an alternative service in the Local Authority and has its own Statement of Purpose ([Statement of Purpose Reablement.pdf](#)). Therefore it does not feature further in this document. However, it should be noted that services delivered within Responsive Care Providers share the values and vision of Reablement.

1.1. Vision and Mission

Our vision is that all adults, regardless of ability or health status, are able to live as independently as possible, fulfill their potential and contribute to the communities in which they live.

Our mission is to pioneer best practice in the delivery of services to individuals; with particular focus on those living with dementia and/or learning disabilities, and to disseminate and share this practice as widely as possible.

1.2. Values

Our vision and mission are underpinned by the following values:

- 1) Respect
- 2) Inclusive
- 3) Compassion
- 4) Empowerment

These values are core to the services we deliver. Everything the services do is within the context of these values which are applied to all service delivery.

2. Purpose and Objectives

2.1. Purpose

To deliver person centred, individualised care and support to people who utilise our services; whether they be residents in one of our care homes, supported through our Adult Placement Scheme or are users of our Resource Centres.

2.2. Objectives

Within the collective suite of services we provide, we aim to:

Support people to live dignified and fulfilled lives as independently as possible, by providing the best quality care and support delivered by highly trained, caring, responsive staff;

Ensure person centred planning is at the heart of everything we do;

Positively encourage measured risk taking to enable people to gain positive life experiences;

Ensure people are afforded their rights and wishes at all points in their lives; including end of life;

Ensure that those we are legally required to deprive of their liberty are afforded opportunities to connect with the local community;

Build real connections with local communities to enable the people we support to engage with the world around them;

Invest in our staff teams to ensure we have a well trained, competent and knowledgeable workforce;

Continue to develop our expertise and knowledge in the areas of dementia support;

Work in partnership with other providers to deliver inclusive and appropriate services and support to meet need.

3. Registration

West Berkshire Council Responsive Care Providers is registered by the Care Quality Commission (CQC) to provide two types of support; accommodation and care including personal care at 4 care homes (including nursing provision at one site) and care by way of an Adult Placement Service which supports carers to provide a home for people who are unable to, or choose not to, live on their own.

The Adult Placement Registered Manager is based at Phoenix Centre, Newbury.

There are three Registered Managers responsible for 4 care homes and they are based in their respective registered premises. Notrees Care Home and Willows Edge Care Home share a Registered Manager, with that manager spending time split across the two sites. Each service has an Assistant Unit Manager to support delivery and provide consistency.

4. Service Provision

4.1. Registered Care Homes

West Berkshire Council has 4 registered Care Homes; 1 with nursing provision

Willows Edge Care Home

This is a 38 bedded home which delivers care and accommodation to elderly/frail individuals, many of whom will have dementia, and is based in Shaw, Newbury.

Birchwood Care Home

This is a 60 bedded home which delivers care and accommodation to the elderly/frail, including those with dementia, and is based in Newbury. There is a mix of residential and nursing care provided within the home. 10 of those 60 beds, in a separate ground floor unit, are shortly to be dedicated solely to provide short term rehabilitation to individuals being discharged from hospital who need additional support to return to their own homes safely. Length of average stay in this unit is expected to be approximately 6 weeks.

Walnut Close Care Home

This is a 34 bedded home which delivers care and accommodation to elderly frail individuals and is based in Thatcham. There is a specialist dementia unit provided within this home.

Notrees Care Home

This is an 18 bedded home (2 of which are dedicated respite beds) which delivers care and accommodation to older individuals with needs assessed as requiring residential support. This home is based in Kintbury.

All of the residential and nursing units provide a mix of accommodation, personal care, monitoring and supporting with changing health needs, administration of, or prompting to take medication, assessing and managing risk, and managing relationships, supporting to maintain both physical and mental wellbeing, supporting in the community, emotional support and keeping the home safe and secure.

4.2. Adult Placement Service (Registered)

West Berkshire runs an Adult Placement Service which is affiliated to the national Shared Lives Plus scheme. This scheme provides a service to adults and young people (from 16+) including residential, respite and day opportunities by matching them to appropriate carers. The service recruits and supports carers and supports service users across the District. The service supports carers to provide a home for people who are unable to, or choose not to live on their own. Service users live as part of the carer's family. Carers are not directly employed by the scheme but are paid a fee which is dependent on the amount and type of support they provide for individuals. People using the service and their shared lives carers enjoy shared activities and life experiences. Typically, the people who use the service have learning and/or associated disabilities. People can receive long or short term (respite) care which includes the regulated activity (personal care). Adult Placement has its own statement of purpose.

4.3. Non Registered Services

Greenfield House Resource Centre

A resource centre offering day opportunities to individuals with a variety of disabilities and health conditions based in Tilehurst. This service is open Monday to Friday and is open to customers from approximately 8.45am – 3.30pm. Approximately 20 people per day can be accommodated.

Hungerford Resource Centre

A resource centre offering day opportunities to individuals with a variety of disabilities and health conditions based in Hungerford. This service is open Monday to Friday and is open to customers from approximately 9am to 4pm. Approximately 20 people per day can be accommodated.

Phoenix Resource Centre

A resource centre offering day opportunities to individuals with a variety of disabilities and health conditions based in Newbury. This service is open Monday to Friday and is open to customers from approximately 9.00am - 3.30pm. Approximately 30 people per day can be accommodated.

Please note all opening times vary slightly as they are subject to transport arrangements. Core service hours are 9.30am – 3.30pm

All of the Resource Centres provide a mix of activities that support customers to maintain physical and mental wellbeing, staff support with prompting or administering medication, personal care, and support to ensure the avoidance of social isolation and provide community engagement.

4.4. Safeguarding

All West Berkshire employees working within Adult Social Care undertake safeguarding adults training at level 1. This ensures they are equipped to identify and respond to any incidents or situations that may be indicators of abuse.

Those members of staff with line management responsibilities complete safeguarding training to level 2 and above dependent upon role. The safeguarding level 1 course ensures all employees are aware of their responsibilities with regards to the well being of children visiting services where care is being provided. For those employees within the Adult Placement Scheme, more specific children's safeguarding training is provided. This acknowledges the scheme works with young people from 16+.

5. Legal Status of the Service Provider

Unitary Authority

6. Full Name of Service Provider

The Registered Service Provider is

West Berkshire Council:

Council Offices
Market Street
Newbury
RG14 5LG

7. Services Provided

APSL Shared Lives Scheme

Manager: Paul Flack
Address: The Phoenix Resource Centre, Newton Road, Newbury RG14 7EB
Telephone: 01635 520161
Email: paul.flack@westberks.gov.uk

Notrees Care Home

Manager: Pooja Dhoot
Address: Notrees Care Home, 10 High Street, Kintbury, Hungerford,
Berkshire. RG17 9TW
Telephone: 01488 658332
Email: pooja.dhoot@westberks.gov.uk

Walnut Close Care Home

Manager: Zoe Williams
Address: Walnut Close Care Home , Brownsfield Road, Thatcham,
Berkshire. RG18 3GF
Telephone: 01635 587810
Email: zoe.williams@westberks.gov.uk

Willows Edge Care Home

Manager: Pooja Dhoot
Address: Willows Edge Care Home, Hutton Close, Shaw, Newbury,
Berkshire. RG14 1HJ
Telephone: 01635 45252
Email: pooja.dhoot@westberks.gov.uk

Birchwood Care Home

Manager: Carla Kell
Address: Birchwood Care Home, 26 Birchwood Road, Newbury,
Berkshire, RG14 2PP
Telephone: 01635 33967
Email: carla.kell@westberks.gov.uk

Phoenix Resource Centre

Manager: Mary Wells
Address: Phoenix Resource Centre, Newtown Road, Newbury, Berkshire
RG14
Telephone: 01635 520150
Email: mary.wells@westberks.gov.uk

Greenfield House Resource Centre

Manager: Melanie Clarke
Address: Greenfield House Resource Centre, Highview, Calcot, Berkshire, RG31 4XD
Telephone: 0118 943 2074
Email: melanie.clarke@westberks.gov.uk

Hungerford Resource Centre

Manager: Diana Ivanova
Address: Hungerford Resource Centre, Ramsbury Drive,
Hungerford, Berkshire, RG17 0EE
Telephone: 01488 682601
Email: diana.ivanova@westberks.gov.uk